

SUBJECT: MINUTES OF MEETING OF GRIEVANCES REDRESSAL COMMITTEE RELATED TO TECHNICAL EVALUATION REPORT FOR THE PURCHASE OF ANESTHESIA MACHINES AND VENTILATORS ICU FOR PESSI HOSPITALS YEAR 2021-22.

The meeting of Grievances Redressal Committee related to grievances of firms regarding the Technical Evaluation Report for the purchase of Anesthesia Machines and Ventilators ICU for PESSI Hospitals for the Year 2021-22 was held on 03.03.2022 under the chairmanship of Director (C&B) comprising of following members: -

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| 1. | Director (C&B), PESSI, Head Office, Lahore | Chairman |
| 2. | Director (Audit), PESSI, Head Office, Lahore | Member |
| 3. | Bio-Medical Technologist, SSTH Lahore | Member |

The committee was apprised that the Technical Evaluation Committee for the purchase of Anesthesia Machines and Ventilators ICU for PESSI Hospitals for the Year 2021-22 evaluated the bids of firms. The Technical Evaluation Report was declared on 21.02.2022.

The Grievance Committee examined the representations of above mentioned firm and made following decisions / recommendations: -

Sr. #	Name of Firm	Item #	Name of Item	Technical Evaluation Committee Observation	Grievance/Clarification of Firm	Decision of the Grievances Committee
01	M/S CLINICAL LIFE INC	02	VENTILATOR ICU	<ul style="list-style-type: none"> No embassy/consulate attestation on Valid Authorization Certificate or Sole Agency Agreement 	<ul style="list-style-type: none"> We would like to inform honorable committee, that we have attached previous embassy attested authorization with our technical offer. That authorization was expired dated: December 31, 2021. We have also attached new Authorization was attested from chamber of commerce, due to covid-19 regulation embassy attestation was taken extra time. Our principal Chirana has received the embassy attestation from Pakistan embassy in Slovakia. The same is hereby attached. 	<p>The representative of the firm submitted the embassy attested valid authorization certificate.</p> <p>Decision: The committee after detailed deliberations decided to declare the status of firm as RESPONSIVE.</p>

GRIEVANCES / REPRESENTATIONS AGAINST FIRMS

SR. No.	Item #	Name of Item	Grievance submitted by firm	Grievance submitted against firm	Grievance of firm	Clarification/Reply of firm	Decision of the Grievance Committee
01	02	VENTILATOR ICU	M/S CLINICAL LIFE INC	M/S EASTERN MEDICAL TECHNOLOGIES SERVICES	<ul style="list-style-type: none"> • In the bidding documents clearly mentioned “5 % of total estimated price of the quoted item in shape of Bank Guarantee/ CDR in favor of Commissioner PESSI (with Technical Bid”. According to your bid evaluation report, the firm attached bid money with financial offer. • In the bidding documents according to technical evaluation criteria part-II knockout clause point 1 clearly mentioned “the bidder must possess Valid Authorization Certificate or Sole Agency Agreement, whichever is applicable, from the foreign principal and that document must be duly attested by the Pakistani Embassy/Consulate in the country of Foreign Principal. But, the firm has no embassy attested authorization. Last time the firm was rejected on same grounds in your institute. The firm is also rejected on same criteria in Ganga Ram Hospital a week ago. 	<ul style="list-style-type: none"> •The Representative of firm stated that they have attached copy of Bank Guarantee with the technical bid and original bank guarantee is attached with the financial bid. •He also stated that their firm has acquired Embassy Attested Valid Authorization Certificate from the manufacturer which was previously not available and attached the same with the technical offer. •The Representative of the firm emphasized that their firm has satisfactory past performance in the quoted product and they have attached past performance certificates from the different institutes. 	<p>The committee heard the stance of both firms at length and observed that the grievances of the firm M/s Clinical Life Inc against M/s. Eastern Medical Technologies Services carry no weight. The committee also observed that all of the required documents are already attached with the technical bid of the firm.</p> <p>Decision: The committee after detailed deliberation, recommended that the grievances of M/s. Clinical Life Inc. carry no weight and kept the status of firm i.e. M/s. Eastern Medical Technologies Services as RESPONSIVE.</p>

				<p>Technical evaluation report of Ganga Ram Hospital and PESSI Head Office are attached for your kind review.</p> <ul style="list-style-type: none"> • In the bidding documents according to technical evaluation criteria part-II knockout clause point “9” clearly mentioned “Satisfactory past performance of firm related to quoted product in Public/Private Organization (supply orders and satisfactory reports to be attached)”. But, the firm has poor past performance and also rejected in different institutes. Recently, in DHQ Hospital Sahiwal. • Some technical evaluation reports are attached with this letter for your kind consideration. 		
			M/S DIGIIONICS	<ul style="list-style-type: none"> • In the demand specifications, it is required Fio2/O2 delivery: 21 to 100 % (through paramagnetic sensor non-consumable). But quoted model by the firm don't have paramagnetic O2 cell in quoted model. Last time the firm 	<ul style="list-style-type: none"> • The Representative of firm stated that every manufacturer has its own propriety technology / principle for non-consumable O2 Sensor. He also stated that the quoted model has O2 Sensor with life time guarantee which serves the purpose. 	<p>The committee heard the stance of both the firms and observed that the firm M/s. Digionics is offering non consumable / reusable O2 Sensor with life time guarantee</p>

				<p>was rejected on same basis in your institute. Honorable Grievances committee can check it from the brochure and manual of quoted model.</p> <ul style="list-style-type: none"> • In the bidding documents according to technical evaluation criteria part-II knockout clause point 9 clearly mentioned "Satisfactory past performance of firm related to quoted product in Public/Private Organization (supply orders and satisfactory reports to be attached)". But, the firm has poor past performance and also rejected in different institutes. Recently, in Children Hospital Lahore and DHQ Hospital Sahiwal. • Some technical evaluation reports are attached with this letter for your kind consideration. 	<ul style="list-style-type: none"> • The Representative of the firm emphasized that their firm has satisfactory past performance in the quoted product and they have attached past performance certificates from the different institutes and also submitted new performance certificates. 	<p>which serves the purpose. The committee also verified past performance certificate of the quoted product which were already attached with the technical bid of the firm.</p> <p>Decision: The committee after detailed deliberation, rejected the grievance of M/s. Clinical Life Inc. and kept the status of firm i.e. M/s. Digionics as RESPONSIVE.</p>
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